



Terms and Conditions

The following terms and conditions govern the use of SA Taxi Holdings Proprietary Limited' ("SA Taxi rewards")(in this regard, the reference to SA Taxi Holdings Proprietary Limited is also a reference to any entity the financial results of which are or are required to be consolidated into that SA Taxi Rewards' financial statements in terms of SA Taxi Rewards' accounting policies from time to time and which entity also administers the loyalty program) SA Taxi Rewards loyalty program ("loyalty program") (previously known as the Black Elite loyalty program) and the use of the loyalty program cards ("card") issued to the loyalty program members ("you", "member" or "members").

1. 1. General

- 1.1. The card is issued by, and remains the property of, SA Taxi Rewards. The card must be returned to SA Taxi Rewards when SA Taxi requests that you return the card.
- 1.2. SA Taxi Rewards may in certain circumstances and in its sole discretion choose to cancel, withdraw, alter or place the loyalty program with an alternative scheme loyalty scheme at any time.
- 1.3. In order to be a member of the loyalty program you must be a resident of South Africa and aged 18 years or older.
- 1.4. The card and/or the benefits of the loyalty program may not be transferred to another person. They may only be enjoyed by or on behalf of the member.
- 1.5. In its sole discretion SA Taxi Rewards may in appropriate circumstances decline to issue, or withdraw cards, coupons, vouchers relating to a member (including where a member has used the card fraudulently).
- 1.6. SA Taxi Rewards may in appropriate circumstances and its sole discretion elect to withdraw the membership of the loyalty program by a member. This will include circumstances where:
 - 1.6.1. that member's use of the loyalty program and/or the card violates the rules of the loyalty program and/or perpetuates the commission of fraud, a crime or corruption or if his/her use causes harm to SA Taxi Rewards.
 - 1.6.2. there is any abuse or attempted abuse of the loyalty program by that member;
 - 1.6.3. the member commits any behavior relating to the card that involves theft, misconduct, abusive or offensive behavior,; and/or
 - 1.6.4. the member has supplied false or misleading information to SA Taxi Rewards and/or its trading partners in terms of the loyalty program.
- 1.7. The card is not a bank, credit, debit, or cheque guarantee card.

2. Applying for the card

- 2.1. You may collect your card at/from SA Taxi Rewards' offices in Johannesburg, Midrand and Durban or at the Midrand and Polokwane SA Taxi Reward's car dealerships or, by prior arrangement with them, at local association or at such other address as SA Taxi Rewards may advise you in writing from time to time. The cards are provided to members subject to the cards being available for issuing.
- 2.2. When applying you must complete the application form and provide in full all registration details required from you by SA Taxi Rewards. This includes your full name (first, middle and family name), South African identity number, mobile number and the name of the taxi association that you are a member of. You will not be able to redeem your rewards for certain redemption options unless you have provided valid registration details.
- 2.3. You must contact Taxi Rewards if any of your personal information which you have provided to SA Taxi Rewards changes. You must do this by contacting SA Taxi Rewards' customer service Centre on 011 592 8760. SA Taxi Rewards is not responsible to you for any loss that happens to you under this loyalty program as a result of your failure to update your personal information
- 2.4. By using the card you acknowledge that you have read, understood and accepted this policy. Therefore you do not need to sign these terms and conditions in order for them to be binding on you.

3. Personal information

- 3.1. For the purpose of issuing the card to you and in to enable you to participate in the loyalty program, you agree to provide SA Taxi rewards with your personal information which is relevant to the loyalty program and which is requested by SA Taxi Rewards. You acknowledge and accept that SA Taxi will process your personal information within and among entities which are members of its group and — where it is necessary in order to administer the loyalty program — third parties who cooperate with it in administering the loyalty program or provide goods and/or services for the purpose of the loyalty program. SA Taxi Rewards will notify you if new products are added to the loyalty program or if existing/old products are no longer supported by the loyalty program.
- 3.2. You hereby consent for SA Taxi Rewards and all associated companies and subsidiaries to use your personal information for promotions and marketing.
- 3.3. By signing this document, you consent and agree that the SA Taxi Group may obtain information regarding you and the operation of your minibus taxi from any third parties who may have access to, generate or store that information, including, among others, telematics data transmitted by a tracking device in your motor vehicle which records its movement, driver behavior and/or location, any other information relating to your motor vehicle's use, your credit behavior and/or shopping habits relating to your motor vehicle. For this purpose the SA Taxi Group includes any entity the financial results of which are or are required to be consolidated into SA Taxi Holdings Proprietary Limited's financial statements from time to time according to SA Taxi Holdings Proprietary Limited's accounting policies from time to time.

4. Earning Rewards

- 4.1. Cards may only be used by swiping them after having paid for a qualifying purchase at designated retail centers in South Africa which participate in the loyalty program and then only in relation to qualifying purchases as notified to the member by SA Taxi Rewards in writing from time to time.
- 4.2. The member or his/her authorized representative must (and it is his/her responsibility to) present their card to the proprietor of the trader who or whose goods and/or services are supported by the loyalty program so that, that card is swiped in order for any loyalty reward to be earned in terms of the program.

4.3. If you do not use the card for a continuous period of up to 6 (six) calendar months then SA Taxi Rewards reserves the right to cancel your card and it may — in its sole discretion — make the use of that card available to another member who does not have an operational card.

5. Lost/Stolen cards

5.1. If the card assigned to you is lost or stolen you must contact SA Taxi Rewards call centre on 011 592 8760 and request a replacement card. If you request that we must replace your card because you have misplaced, lost or damaged your card, we may charge you (and you must pay to us) R20 for each card that we re-issue to you.

5.2. You agree to provide SA Taxi rewards all of your relevant and applicable personal information which it requests from you when you collect your replacement card.

6. Variation

6.1. SA Taxi Rewards may in its sole discretion amend and/or replace these terms and conditions without first consulting you. If it amends and/or replaces these terms and conditions, SA Taxi Rewards will notify you in writing, including by posting notifications on its website, by e-mail or by other written notice

6.2. When you use the card after SA Taxi Rewards will have amended and/or replaced, such use will be your acceptance of the terms and conditions as amended and/or replaced.

6.3. The amended and/or replacement terms and conditions, as amended, varied or supplemented from time to time will replace any earlier terms and conditions issued by SA Taxi Rewards.