

## SA Taxi website Privacy Statement

SA Taxi Holdings (Pty) Ltd (“SA Taxi”) is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the SA Taxi’s web site (“the website”) and governs data collection and usage. By using the website, you consent to the data practices described in this statement.

### Collection of your Personal Information

SA Taxi collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. SA Taxi also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by SA Taxi. This information can include: your IP address, browser type, domain names, access times and referring web site addresses. This information is used by SA Taxi for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through SA Taxi public message boards, this information may be collected and used by others. Note: SA Taxi does not read any of your private online communications.

SA Taxi encourages you to review the privacy statements of web sites you choose to link to from SA Taxi d so that you can understand how those web sites collect, use and share your information. SA Taxi is not responsible for the privacy statements or other content on web sites outside of SA Taxi and SA Taxi family of web sites.

### Use of your Personal Information

SA Taxi collects and uses your personal information to operate the website and deliver the services you have requested. SA Taxi also uses your personally identifiable information to inform you of other products or services available from SA Taxi and its affiliates. SA Tax may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

SA Taxi does not sell, rent or lease its customer lists to third parties. SA Taxi may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, SA Taxi may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to SA Taxi, and they are required to maintain the confidentiality of your information.

SA Taxi does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

SA Taxi keeps track of the web sites and pages our customers visit within SA Taxi, in order to determine which SA Taxi services are the most popular. This data is used to deliver customized content and advertising within SA Taxi to customers whose behaviour indicates that they are interested in a particular subject area.

SA Taxi web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on SA Taxi or the website; (b) protect and defend the rights or property of SA Taxi ; and, (c) act under exigent circumstances to protect the personal safety of users of SA Taxi, or the public.

#### Use of Cookies

The website uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize SA Taxi pages, or register with the website or services, a cookie helps SA Taxi to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping

addresses, and so on. When you return to the website, the information you previously provided can be retrieved, so you can easily use the SA Taxi features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the SA Taxi services or web sites you visit.

#### Security of your Personal Information

SA Taxi secures your personal information from unauthorized access, use or disclosure. SA Taxi secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

#### Changes to this Statement

SA Taxi will occasionally update this Statement of Privacy to reflect company and customer feedback. SA Taxi encourages you to periodically review this Statement to be informed of how SA Taxi is protecting your information.

#### Contact Information

SA Taxi welcomes your comments regarding this Statement of Privacy. If you believe that SA Taxi has not adhered to this Statement, please contact SA Taxi at [webmaster@sataxi.co.za](mailto:webmaster@sataxi.co.za). We will use commercially reasonable efforts to promptly determine and remedy the problem.